I**. Group Behavior**

 **A. Group**

 **B. Group v. Nongroup**

 **C. Interaction**

 **D. Interdependence**

 **E. Shared Goals**

 **1. Task Functions**

 **2. Social Functions**

 **II. Holding groups Together**

 **A. Cohesiveness**

 **B. Norms**

 **C. Ideology**

 **D. Commitment**

 **E. Social Norms**

**III. Types of Groups**

 **A. In-Groups**

 **B. Out-Groups**

 **C. Primary**

 **D. Secondary**

**IV. Performance**

 **A. Social Facilitation**

 **B. Social Inhibition**

 **C. Simple v. Complex Tasks**

**V. Interactions w/in a Group**

 **A. Group Structure**

 **B. Role**

 **C. Multiple Roles**

 **D. Role Conflict**

**VI. Decision Making**

 **A. Group Polarization**

 **B. Groupthink**

 **C. Improving Group Decisions**

**VII. Group Interaction**

 **A. Communication**

 **1. Sociogram**

 **2. Leavitt’s Experiment**

 **B. Leadership**

 **1. Personality trait**

 **2. End Product of Reinforcement**

 **3. Transformational Leadership**

 **C. Leadership Styles**

 **1. Authoritarian**

 **2. *laissez-faire***

 **3. Democratic**

**VIII. Conformity**

 **A. Conformity**

 **B. Solomon Ash’s Experiment**

 **1. Design**

 **2. Experiment**

 **3. Results**

 **C. Why People Conform**

 **1. Dissent**

 **2. Compliance**

 **3. foot-in-the-mouth-technique**

**IX. Obedience to Authority**

 **A. Obedience**

 **B. Milgram Experiment**

 **1. Design**

 **2. Experiment**

 **3. Results**

 **C. Zimbardo Experiment**

 **1. Design**

 **2. Experiment**

 **3. Results**

 **D. Collectivism**

 **E. Why Some People Obey**

**X. Aggression**

 **A. Aggression**

 **B. Biological Influence**

 **C. Cognitive Factors**

 **D. Personality Factors**

 **E. Environmental Factors**

 **F. Controlling Aggression**

 **1. Catharsis**

 **G. American Violence**

**XI. Cooperation**

 **A. Gangs**

 **B. Boys’ Camp Experiment**

 **1. Experiment**

 **2. Results**

 **C. Social Trap**

 **1. Overcoming Social Traps**

**XII. Altruism**

 **A. Altruism**

 **B. Diffusion of Responsibility**

 **C. Bystander Effect**

 **D. Social Loafing**

 **E. Deindividuation**